



Yolo Federal
Credit Union

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FOR IMMEDIATE RELEASE

Yolo Federal Credit Union Announces New Member Service Center Supervisor

Yolo County, CA: Yolo Federal Credit Union is pleased to announce the promotion of Monica Angulo to Member Service Center Supervisor.

Angulo began her career at Yolo Federal in 2014 as a part-time teller at the Main Branch and then transferred to the Sycamore Pointe Branch as a full-time teller. After joining the Member Service Center, she was promoted to Sr. Member Support Specialist in 2020. "Throughout her career with Yolo Federal, Monica has demonstrated that she is genuinely interested in helping members achieve financial success," said Rosalinda Flores, Member Service Center Manager. "She is exceptional at building rapport with every member and strives to provide the highest level of personalized service."

"What I like most about working at Yolo Federal is building relationships with our members," said Angulo, Member Service Center Supervisor. "I love knowing that I have helped members save money."

In 2021, Monica won an internal award called The Yolo Alliance Award for her dedication to being Accountable, Adaptable, Ambitious, Authentic, and Awesome. "Monica's promotion to Supervisor of our Member Service Center is well deserved. She has demonstrated her commitment to excellent service during her time at Yolo FCU, both to our members and teammates," said Kelley Jacobsen, VP-Marketing and Operations. "We are proud to have her on our team and are excited for her growth in our organization."

Yolo Federal Credit Union has been serving the local communities since 1954. Membership is available to anyone who lives, works, worships, or attends school in Yolo County. Yolo FCU is federally insured by the NCUA. To learn more about Yolo Federal Credit Union, or to open your account, visit www.yolofcu.org, visit a local branch, or call (530) 668-2700.

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